

Retrieving your Tanner Clinic Patient Portal Password

Step 1: Go to <https://www.nextmd.com>

<https://www.nextmd.com/ud2/Login/Login.aspx>

PatientPortal **NEXTGEN[®] HEALTHCARE** English ▾

Welcome to Patient Portal, your medical home on the Web. With Patient Portal, you can connect with your doctor through a convenient, safe, and secure environment.

Already a member?

Welcome!

Please note that the username and password fields are case sensitive and the password must contain at least one number.

Username

Password

[? Need help with your username and password?](#)

LOG IN

I am new here

- Have you been provided an enrollment token?
- Do you have a temporary username and password?

I AM NEW HERE

[I am not receiving email notifications](#)

Your security is important. We use technology to encrypt, safeguard, and secure your personal information. Please view our [Privacy Policy](#) for more information.

Step 2: Click the link that says “Need help with your username and password?”

<https://www.nextmd.com/ud2/Login/Login.aspx>

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Step 3: Select the link that says "I forgot my Password"

<https://www.nextmd.com/ud2/PasswordRecovery/UserNamePasswordFind.aspx>

PatientPortal **NEXTGEN HEALTHCARE**

Forgot your Login information?
I'm having problems signing in.

- I forgot my Username
- I forgot my Password
- I have my password reset token
- I do not remember any of my login credentials

FRAUD WARNING
Any person who knowingly with the intent to defraud any medical agency by concealing and filing false information for medical care or treatment may be found to have committed a fraudulent act which is a crime and may be subject to criminal and civil penalties.

Step 4: Enter your Patient Portal Username

<https://www.nextmd.com/ud2/PasswordRecovery/UserNamePasswordFind.aspx>

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Forgot your Login information?
I'm having problems signing in.

- I forgot my Username
- I forgot my Password
- I have my password reset token
- I do not remember any of my login credentials

Please enter your information below so that we can locate your account.

Username:

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Step 5: You will be asked to enter the answer the security question you set up when you established the account. Enter this information and then click submit.

https://www.nextmd.com/ud2/PasswordRecovery/UserNamePasswordFind.aspx

NextGen
HEALTHCARE

Patient Portal

Reset your credentials

To reset your credentials, answer your forgotten password security question. An email will be sent containing a URL for you to reset your password. The forgotten password security question is case sensitive.

What is your fathers middle name?:

Submit Cancel

FRAUD WARNING

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Step 6: An email will be sent to you.

https://www.nextmd.com/ud2/PasswordRecovery/UserNamePasswordFind.aspx

NextGen
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Patient Portal

Reset your credentials

FRAUD WARNING

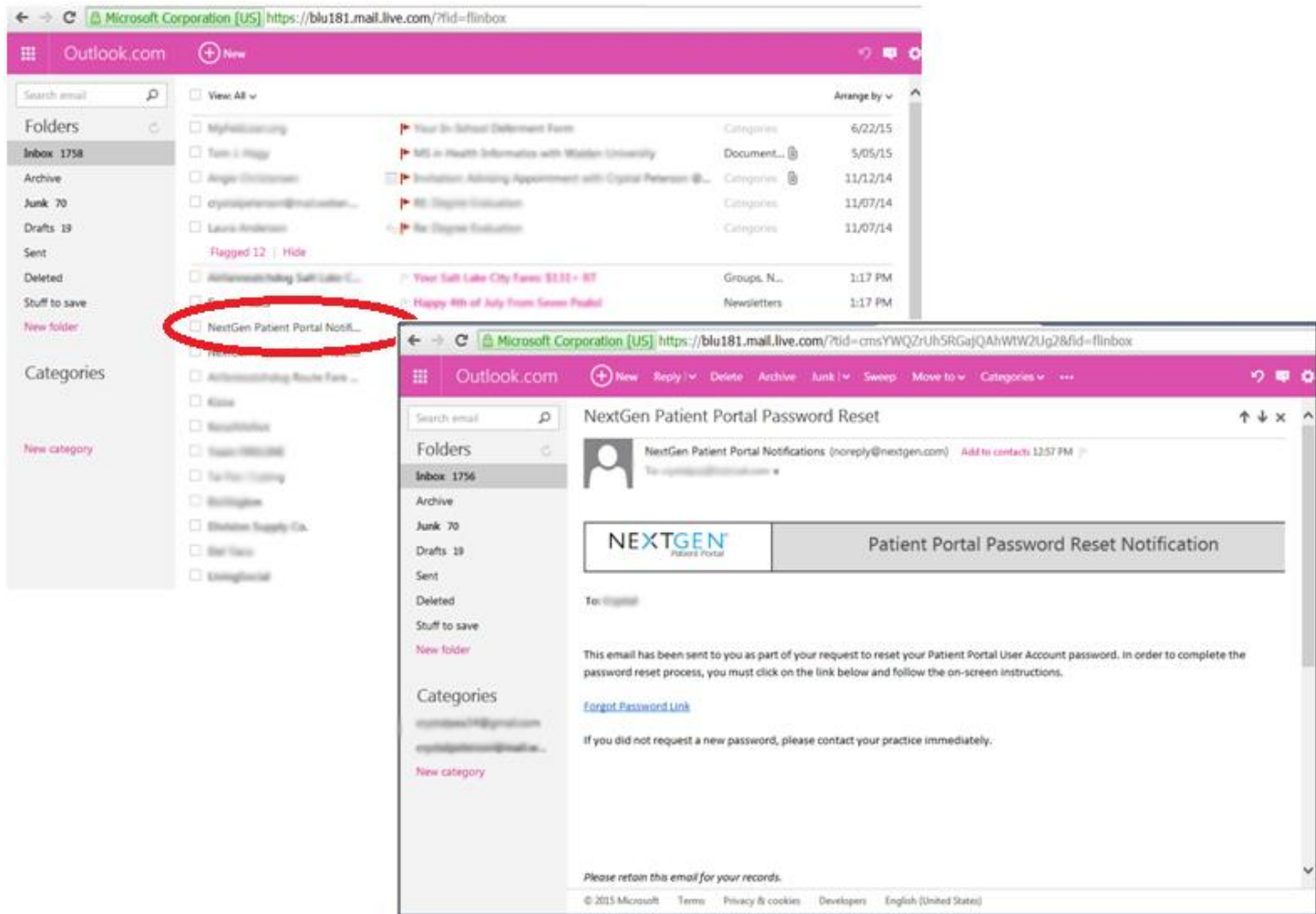
Any person who knowingly with the intent to defraud any medical agency by concealing and filing false information for medical care or treatment may be found to have committed a fraudulent act which is a crime and may be subject to criminal and civil penalties.

An email has been sent to you with a URL to reset your password. Please login to your email and click on the link to reset your password.

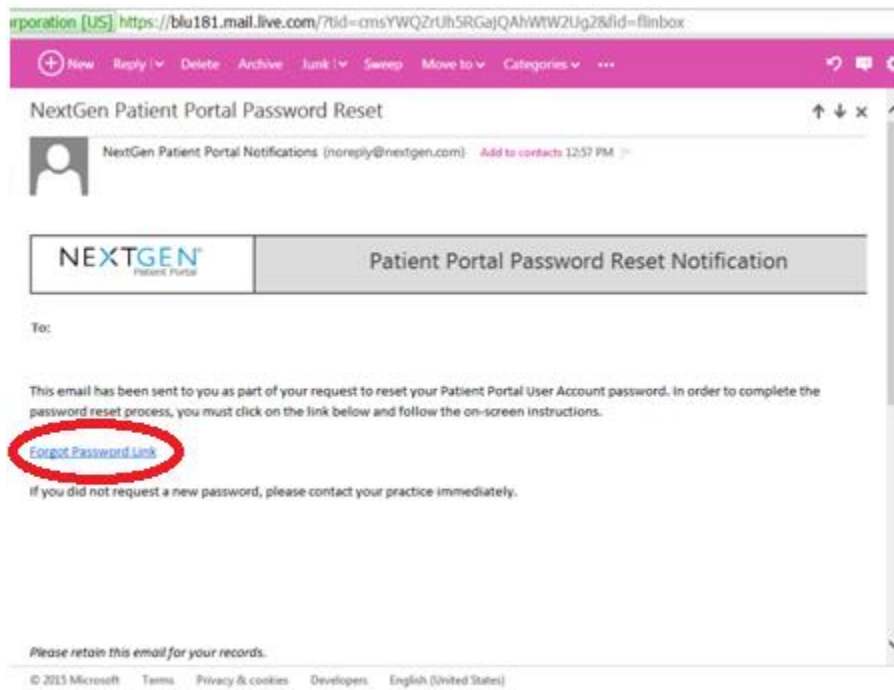
[Click here](#) to go back to login page.

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Step 7: Access your email, click on NextGen Patient Portal Notification (Check your junk mail if you do not see if within a few minutes)



Step 8: Click “Forgot Password Link” in the email.



Step 9: Enter a new password, and new security questions and click submit.

<https://www.nextmd.com/ud2/PasswordRecovery/ResetPassword.aspx?TempID=E61E7A318ACF48A9879B26E78742E1712585BB4BEADE47E17>

PatientPortal **NEXTGEN HEALTHCARE**

Reset login credentials

⚠️ FRAUD WARNING

Any person who knowingly with the intent to defraud any medical agency by concealing and filing false information for medical care or treatment may be found to have committed a fraudulent act which is a crime and may be subject to criminal and civil penalties.

Username: crystalpea

Reset your password

Enter a password you want to use when you login. Asterisk (*) denotes required field.

* Password:

Password must be between 6-50 characters with no spaces, must include at least one numeric digit, is case sensitive, and can be a combination of letters and [special characters](#).

* Retype password:

Reset your login security authorization

Choose a login security question and enter your answer. This question will be used as part of the login authorization process. You will be prompted to enter the answer for your selected question when you try to login to your account. Asterisk (*) denotes required field.

* Select a question:

* Enter your answer:

* Retype your answer:

Reset your password recovery credentials

Create a forgotten password question and enter the answer. This question will be used in the password reset process. You will be prompted to enter the answer for this question in case you need to reset your password in the future. Asterisk (*) denotes required field.

* Create a question:

* Enter your answer:

* Retype your answer:

Step 10: You have successfully reset your password. It will not take you back to the log in page. Sign in.

<https://www.nextmd.com/ud2/Login/Login.aspx?Msg=PasswordReset>

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Already a member?

Welcome!

Please enter the username and password. All are case sensitive and the password must contain at least three numbers.

Username

Password

[Need help with your username and password?](#)

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