

# Retrieving your Tanner Clinic Patient Portal User Name

Step 1: Go to <https://www.nextmd.com>

<https://www.nextmd.com/ud2/Login/Login.aspx>

**Patient Portal** **NEXTGEN HEALTHCARE**

Welcome to Patient Portal, your medical home on the Web. With Patient Portal, you can connect with your doctor through a convenient, safe, and secure environment. English ▾

**Already a member?**

Welcome!

Please note that the username and password fields are case sensitive and the password must contain at least one number.

Username

Password

[? Need help with your username and password?](#)

**LOG IN**

**I am new here**

- Have you been provided an enrollment token?
- Do you have a temporary username and password?

**I AM NEW HERE**

[I am not receiving email notifications](#)

Your security is important. We use technology to encrypt, safeguard, and secure your personal information. Please view our [Privacy Policy](#) for more information.

Step 2: Click the link that says “Need help with your username and password?”

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Step 3: Select the link that says "I forgot my Username"

<https://www.nextmd.com/ud2/PasswordRecovery/UserNamePasswordFind.aspx>

**PatientPortal** **NEXTGEN HEALTHCARE**

**Forgot your Login information?**  
I'm having problems signing in.

- I forgot my Username
- I forgot my Password
- I have my password reset token
- I do not remember any of my login credentials

**FRAUD WARNING**  
Any person who knowingly with the intent to defraud any medical agency by concealing and filing false information for medical care or treatment may be found to have committed a fraudulent act which is a crime and may be subject to criminal and civil penalties.

© 2006-2013 NextGen Healthcare Information Systems, LLC [Site Map](#) [Privacy Policy](#) English

Step 4: Enter your last name, email address and date of birth into the corresponding fields and hit submit.

<https://www.nextmd.com/ud2/PasswordRecovery/UserNamePasswordFind.aspx>

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Please enter your information below so that we can locate your account.

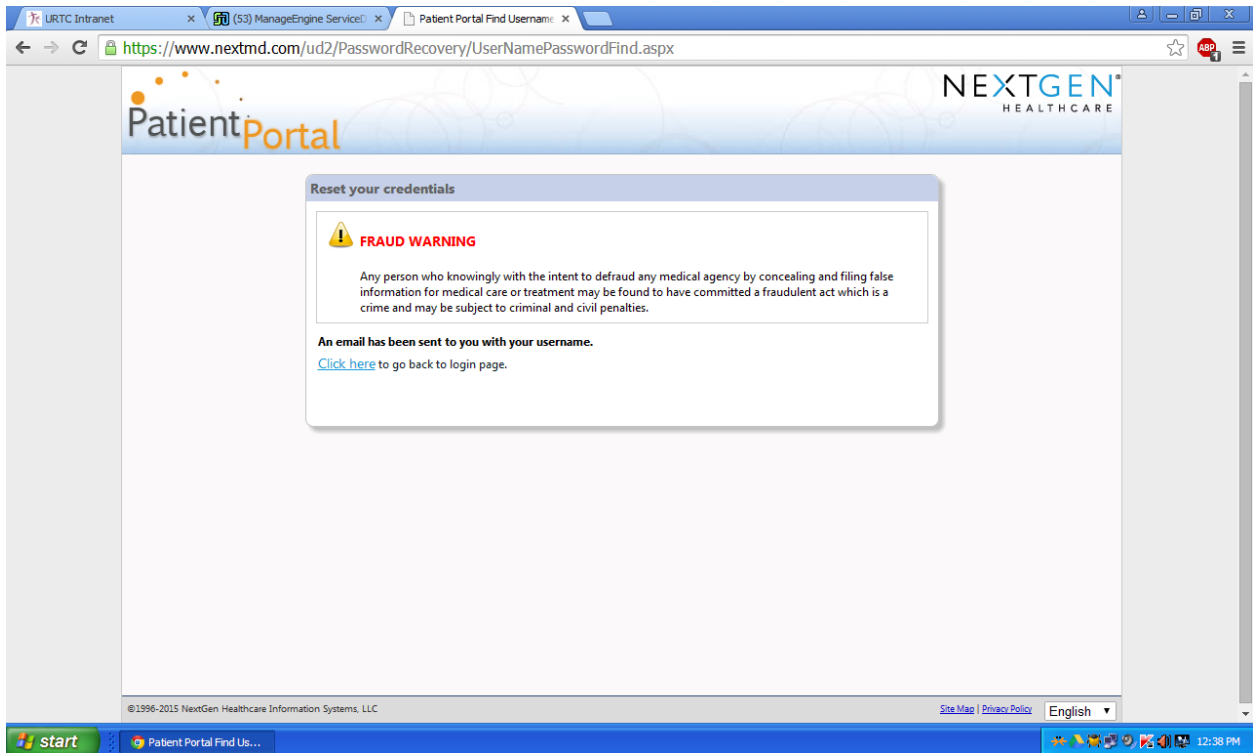
Last Name:

Email address:

Date of Birth (mm/dd/yyyy):

**FRAUD WARNING**

Step 5: An email will be sent to you containing your user name.



Step 6: Access your email, click on NextGen Patient Portal Notification (Check your junk mail if you do not see if within a few minutes)

