

Minutes of the Weekly Provider Luncheon Meeting
Held: Monday, February 10th, 2020

1. **Tax Time** – Tax appointments start next week. If you still need to sign up for a slot, please see administration.
2. **Kathy Bennett, Director of Satellite Services: Department Presentation** – Kathy presented on her department and their functions. Please see attached PowerPoint.
3. **Annual Financial Review:** Will be held on Monday, February 24th in the Provider Meeting at 1:40 PM. We are required to give notice per the bylaws. Will remind again next week.
4. **Challenge the Status Quo:** Theron gave a summary of an urging Dr. Meek gave to the directors asking them to not always do things simply because that is the way they've always been done. We should be looking for new ways to do things in an effort to get better as a clinic. Leadership is here to support providers in their practices. If you see something different than you expected, let leadership research and return with an answer before jumping to conclusions.
5. **Provider's Topics:** Some providers asked for administration to look into the following ideas.
 - a. Phreesia 48-Hour report of those that have not pre-registered prior to arrival. They would like to see a list of patients that have not pre-registered in an effort to have their office staff reach out and urge them to do it prior to arrival in order to save time at check in.
 - i. **Action item:** Brandon will work with Cayden and Susan to see if this is a possibility.
 - b. Sharpening Dates of Instruments. The providers would like to be notified in advance of when the sharpening dates for instruments will occur in order to have their instruments ready. Each area can also consider having a place to set apart dull instruments to be sharpened within central sterile. In the end, a provider shouldn't have to work with dull instruments.
 - i. **Action item:** Brandon will work with Central Sterile to consider these ideas and find ways to better provide sharpened instruments.

Tanner Clinic Satellite Leadership



Kathy J Bennett
Director of Satellite Services

- ❖ Mother of 3, grandmother of 6
- ❖ Member of Weber County Search and Rescue
- ❖ Volunteers at the Best Friends SLC location
- ❖ Elephant Sanctuary in Tennessee, supports Sakuri
- ❖ Road bikes – Mountain Bikes – Owns a Harley
- ❖ Snowmobiles – Cross Country Ski

Kalli Haws

Supervisor Murray Clinic

- ❖ Vegetarian for 15 years
- ❖ Crochet, Dance and Yoga
- ❖ Traveled to 6 Continents
- ❖ Traveled to 15 countries
- ❖ US, Mexico, Bolivia, Belize, Guatemala, Costa Rica, Thailand, Denmark, Sweden, Norway, Australia, Indonesia, China, Morocco, France
- ❖ Dog named Dingo





Lori Jensen

Supervisor for Roy & East Layton

- ❖ Perfectionist
- ❖ Grew up in the country - Hooper
- ❖ Would love to go to Hawaii
- ❖ Favorite Holiday - Christmas (she loves the lights)
- ❖ Almost became a dental assistant but when she went for her externship decided that mouths were gross - later became a CMA

Sunny Kay Anderson

Supervisor Westside Clinic

- ❖ Brand new beautiful baby girl
- ❖ 8 year old comedic daughter
- ❖ Feisty 15 year old red headed step daughter
- ❖ Love office supplies
- ❖ 3 card poker - LOVES - she won \$2500 first time and is hooked
- ❖ Enjoys learning how and fixing things
- ❖ Spicy Korean and Thai foods are her favorite





Jan Jones

Supervisor Syracuse Clinic

- ❖ Grew up driving farm equipment -
Combine, grain trucks, tractors
- ❖ Married 2 days out of high school
- ❖ Baby at age 35 & grandma at 39
- ❖ ATV Club
- ❖ Make a Wish Foundation

Gina Espinosa

Supervisor Kaysville Clinic

- ❖ Identical twin - Gina and Dina
- ❖ Loves to golf
- ❖ Enjoys fishing with the family - including deep sea fishing
- ❖ She would like to swim with sharks - they fascinate her
- ❖ She has never broken a bone





FACTS ABOUT THE SATELLITES

- ❖ Service years for Satellite Leadership combined
One hundred and eight years and 1 month
- ❖ Providers - 52
- ❖ Clinical Service employees - 123
- ❖ Ancillary employees - 23
- ❖ Appointments seen in one month - about 14,175
- ❖ One location in Weber County
- ❖ Oldest satellite - Kaysville
- ❖ Newest satellite to the Tanner Family - Westside
- ❖ I travel between 50 to 150 miles per week
- ❖ I am the state coordinator over VFC for Tanner Clinic
and the Supervisors are VFC site coordinators

Thank you!

Have a good day!