

Tanner Clinic COVID-19 Protocol Update for Tuesday, March 17, 2020

For purposes of this communication, "COVID" is indicative of fever, cough, respiratory issues – along with travel/contact history. At this point, COVID swab collections are still sent to an applicable lab for actual testing. Results are 2-3 days. Actual COVID testing not yet available at the clinic or even hospitals

**** Situation changes daily – Refer to this official communication before making any changes otherwise ****

Questions or Input – to Cayden, ext 3826

Summary of today's changes effective today:

1. All COVID-19 screening tests AND respiratory-only (no travel or contact history) will be done at Layton Main during the day and Layton Main and Westside Clinics during After Hours (defined as 5-9 evenings and Saturdays).
2. Kaysville and Syracuse After Hours will close. These providers will assist in Layton and Westside, doubling up the providers during After Hours – one at front seeing COVID symptomatic patients and the other seeing regular After Hours patients.
3. NO CHANGE to traditional 'walk-in' patients – If COVID, follow protocol. If not, still allow to be treated.

Detail of today's changes:

1. All locations will have "door greeters" that screen EVERY patient according to the attached triage questions.
2. Phone personnel will forward concerned COVID calls to clinic hotline staff. Hotline will be open matching UrgentCare/After Hours hours. Hotline staff will screen patients according to the attached triage questions. COVID symptomatic patients will be sent to Layton Main. Others, handled as usual.
3. Layton main – daytime and After Hours
 - a. Stalls at the south end of the Layton original building (near the south entrance) will be clearly designated.
 - b. Full-time staff will be available for in-car testing as patients arrive. Monday-Friday 9 am – 9 pm. Saturdays 9 am – 5 pm.
 - c. Dedicated screening staff will follow the attached screening protocol.
 - d. COVID-based – car contact only.
 - e. All other respiratory concerns will be ushered through Layton's South entrance and treated at the Urgent Care offices. Pediatric respiratory – After Hours only. Daytime reserved for well babies.
 - f. Non-respiratory appointments and walk-ins will be ushered through the East entrance and handled as usual. Greeter staff will also be at the East entrance to screen patients according to this protocol.
4. Westside clinic – After Hours
 - a. Stalls at the east end of the Westside building will be clearly designated.
 - b. Full-time staff will be available for in-car testing as patients arrive during After Hours hours. Monday-Friday 5-9 pm and Saturdays 9 am – 5 pm.
 - c. Dedicated screening staff will follow the attached screening protocol.