

## Tanner Clinic COVID-19 Protocol Update for Tuesday, March 18, 2020

For purposes of this communication, "COVID" is indicative of fever, cough, respiratory issues – along with travel/contact history. At this point, COVID swab collections are still sent to an applicable lab for actual testing. Results are 2-3 days. Actual COVID testing not yet available at the clinic or even hospitals

\*\* Situation changes daily – Refer to this official communication before making any changes otherwise \*\*

Questions or Input – to Cayden, ext 3826

### Today's changes effective today:

1. Westside clinic will join Layton main as an additional site for respiratory-only servicing. So – Layton main AND Westside, day and After Hours, will be our COVID-car testing and respiratory screening sites. Thank you, Westside!
2. Telehealth visits are now 'okay' via FaceTime and Skype. Still also testing out other platforms with hopeful additional direction out soon. See attached for how-to on Telehealth document in NextGen. However tele-communicate, can charge appropriate E&M and add '02' place of service and '-95' modifier (which the NextGen template does for you)
3. Providers – If not getting these updates via text to click on, be sure to unblock phone number 801 784-4178 which is the number from which these are sent (which means you aren't getting THIS one either so someone may have to tell you that). Employees – updates come from 888 416-1783 so be sure to unblock that number.
4. Intermountain COVID referrals – if sending patient to Layton Intermountain hospital for testing, be sure to use the attached "Intermountain Central Laboratory" form and fax to 801 543-6076. They say testing is compromised if not accompanied by that form.
5. Well visits – no clinic-wide direction to curtail well-visits, even with elderly population. At this point, patients and docs will choose their own course with this.
6. Sick/Well docs Urgent Care – Layton and Westside, day and night, divide their providers into those treating COVID-car/respiratory patients (in full PPE all day – see treatment protocols below) and those treating all other Urgent Care patients.
7. The triage and testing protocol have been updated. Please see attached.

### Yesterday's changes, with today's changes red-lined.

1. All COVID-19 screening tests AND respiratory-only (no travel or contact history) will be done at Layton Main AND Westside Clinic during the day and during After Hours (defined as 5-9 evenings and Saturdays).
2. Kaysville and Syracuse After-Hours will close. These providers will assist in Layton and Westside, doubling up the providers during After Hours – one at front seeing COVID symptomatic patients and possibly respiratory other and the other seeing regular After Hours patients.
3. NO CHANGE to traditional 'walk-in' patients – If COVID, follow protocol. If not, still allow to be treated.

### Detail of today's changes: