

travel/contact history. At this point, COVID swab collections are still sent to an applicable lab for actual testing. Results now take up to 7 days. Actual COVID testing not yet available at the clinic or even hospitals.

**\*\* Situation changes daily – Refer to this official communication before making any changes otherwise \*\***

Questions or Input – to Cayden, ext 3826

### **3-20-20 change summary:**

1. We were told yesterday that a car-based test for COVID-19 came back positive. MA was in full PPE and therefore not at risk. Patient never entered the building. Triage efforts are working – and important. Thanks to all who are making this happen.
2. Telemedicine. Can be used for regular visits as well as COVID-based communications. A description and how-to memo is being prepared. Should come out Monday. FaceTime and Skype is authorized. For now, non-video calls are not. Hope that changes soon. Use your best judgement. Doxy.me and Zoom seem to be the easy and free ones others are using if you want to play around with those now. See billing instructions below in the 3-18-20 update.
3. Layton main is now issuing wrist-bands to patients as they enter as indication to personnel that patient has been asked the screening questions at the door. Satellites will quickly follow. Reminder: Besides Layton and Westside, COVID-symptom respiratory patients shouldn't be entering at all.
4. We have dire and continual need for door screener personnel at each site. If your supervisor/director clears you to help out or you wish extra hours, we could use your help. Trying to leave this for those who need hours before a stronger approach to assign risk-averse staff.
5. Pediatricians will be on-site at Westside during day and at Layton main during After Hours hours to help with Pediatric respiratory patients. Pediatric patients walking-in at Layton during the day will be given the choice to stay or drive to Westside.
6. County health department reports that some patients have been instructed to call them for test results. All COVID-19 test results will be reported back to the provider for communication to the patient.
7. LabCorp is the reference lab that is processing our COVID-19 samples. Their turnaround time is currently about 7 days, though some results come back much sooner. Rather random. They are working to get faster.
8. The clinic Infectious Control committee met last evening to review the newly-published guidelines on non-essential medical service. The committee recommends careful evaluation of the following:
  - i. Well care visits, annual be postponed or performed by telemedicine means for at least 2 weeks, but probably longer.
  - ii. Screening mammograms be postponed.
  - iii. Routine elective surgeries be postponed: those named include carpal tunnel release, EGD, colonoscopy, cataracts, endoscopies.