

## Tanner Clinic COVID-19 Protocol Update for Thursday, March 26, 2020

For purposes of this communication, "COVID" is indicative of fever, cough, respiratory issues - along with, but less and less so, travel/contact history. At this point, COVID swab collections are still sent to an applicable lab for actual testing. Results now seen back in 2-3 days. Actual COVID testing not yet available at the clinic. Always exploring options for this to change.

\*\* Situation changes daily - Refer to this official communication before making any changes otherwise \*\*

Questions or Input - to Cayden, ext 3826

### 3-26-20 change summary:

1. Patient-only. From whatever work position, please encourage patients to not bring anyone to their appointments that aren't absolutely necessary to be there.
2. Telemedicine! The doxy.me platform is working well. All providers and offices would be wise to consider using it, where applicable, for patient care. It will keep us connected to our patients, and them to us.
3. Employee hours. The clinic is committed to keep doing whatever possible to provide work hours for staff where reductions are inevitable, yet also not spend clinic resources unwisely. We can all work together through this as situations change daily. Look to your supervisors for guidance and direction.
4. Supervisors - in working with staff on reduced hours, please consider a smaller hit to the hours of all over a larger hit to the hours of a few. Share the love.
5. Chest xrays. When treating COVID suspected or tested patients who might need a chest xray, Davis hospital is poised to take them so they don't enter the clinic. Those patients should check in through the white tent outside the ER.

### 3-25-20 change summary:

1. Many doing Telehealth now. Strongly encouraged where applicable. Website shows who is so that patients know they can schedule for it.
2. Medical staff - strongly encouraged to use masks and gloves with any patient that may be contagious in any form. Always good to have an extra layer of protection.
3. Reception - if not done already, please re-arrange waiting room chairs to allow patients to sit 6 feet apart. Place extra chairs out of the way in whatever fashion you see best. Call Facilities if need help.
4. See attached communication from Davis Hospital on "Minimizing Risk to Your Loved Ones."
5. Creative scheduling - in areas where possible and work demands are still present, consider splitting staff and staggering shifts to different times of day or days of week in order to minimize exposure.