

## Tanner Clinic COVID-19 Protocol Update for Friday, March 27, 2020

For purposes of this communication, "COVID" is indicative of fever, cough, respiratory issues – along with, but less and less so, travel/contact history. At this point, COVID swab collections are still sent to an applicable lab for actual testing. Results now seen back in 2-3 days. Actual COVID testing not yet available at the clinic. Always exploring options for this to change.

\*\* Situation changes daily – Refer to this official communication before making any changes otherwise \*\*

Questions or Input – to Cayden, ext 3826

### 3-27-20 change summary:

1. Pharmacy letter – Please see attached letter from Shawn Spriggs about prescribing medications.
2. Missionary quarantine – for providers who are getting questions about returning 'LDS' missionary quarantine guideline, please see attached from Candice Smith.
3. Chest xrays update from yesterday's update – patient need to carry a hard copy order, wear a mask and check in at hospital main entrance rather than ER tent.
4. Telemedicine Letter – Please see attached letter from board member, Ben Humpherys.
5. Triage protocol change – The COVID hotline is transitioning to more doctor Tele-Triage to better assess medical needs and appropriately route patients. This starts Monday. See attached set of triage protocols for details.

### 3-26-20 change summary:

1. Patient-only. From whatever work position, please encourage patients to not bring anyone to their appointments that aren't absolutely necessary to be there.
2. Telemedicine! The doxy.me platform is working well. All providers and offices would be wise to consider using it, where applicable, for patient care. It will keep us connected to our patients, and them to us.
3. Employee hours. The clinic is committed to keep doing whatever possible to provide work hours for staff where reductions are inevitable, yet also not spend clinic resources unwisely. We can all work together through this as situations change daily. Look to your supervisors for guidance and direction.
4. Supervisors – in working with staff on reduced hours, please consider a smaller hit to the hours of all over a larger hit to the hours of a few. Share the love.
5. Chest xrays. When treating COVID suspected or tested patients who might need a chest xray, Davis hospital is poised to take them so they don't enter the clinic. Those patients should check in through the white tent outside the ER.

### 3-25-20 change summary:

1. Many doing Telehealth now. Strongly encouraged where applicable. Website shows who is so that patients know they can schedule for it.
2. Medical staff - strongly encouraged to use masks and gloves with any patient that may be contagious in any form. Always good to have an extra layer of protection.