



COVID Car Triage Protocol

March 27, 2020

Receptionist Responsibilities

- *Complete manual check-in without Phreesia \$0 copay*
- *Print Fee Slip*
- *Ask for patient's vehicle make, model, color and location*
- *Provide information to the Car Triage staff to notify of patient's arrival*

MA Responsibilities

- *Verify orders for Flu and COVID-19 in NextGen*
- *Administer Pulse Ox and take O2 reading (alcohol patient's finger before testing and alcohol pulse ox after)*
- *Administer swabs for Flu test and COVID (**DO NOT PUT SWAB IN VIRAL MEDIA UNTIL FLU TEST IS NEGATIVE**)*
- *Notify patient it will take about 20 minutes for flu results and they will be notified upon test result.*

Respiratory Provider Responsibilities