Purpose: To help control the spread of Corona Virus

Initial Screening Questionnaire for Corona Virus Hotline Personnel

March 18, 2020

Q: Do you already have a scheduled appointment?

Yes

Q: Who is the appointment with and what is the reason for the appointment?

No

Q: Which of the following symptoms do you have?

1. Cough
2. Fever
3. Respiratory Issues including Shortness of Breath

Yes. If shortness of breath is severe

Instruct to go directly to Emergency Room

Yes

Q: Have you travelled to any high risk locations? Or been in contact with anyone that has or is suspected to have Corona Virus?

Those include:

1. Anywhere out of the country
2. States: WA, CA, MA, FL, NY
3. Others listed on CDC website

No

Send Phreesia link to patient for new appointment with respiratory provider at Layton or Westside and instruct to enter the South entrance of Layton building or East entrance of Westside. If they have a mask, instruct to wear it or ask for one when patient enters the building. If available sit in designated sick waiting room.

If they had an appointment with another provider, notify reception desk of the provider they were scheduled to see to let them know they will not make their scheduled appointment

Yes

Set up appointment with Layton or Westside Corona provider and send Phreesia Link to patient's cell phone number

Instruct patient to register via phone and arrive at Layton to designated stalls at South Entrance in Layton or East Entrance at Westside and then call Tanner Clinic Corona Virus hotline at 801-776-7121 for further instruction

Notify receptionist of incoming Corona Virus testing appointment

If they already had an appointment with a provider other than their PCP, notify the provider they are at risk of COVID-19 and may not make their appointment.