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These "Tanner Clinic Pharmacies" would like to share some of the temporary changes we are implementing in response to the COVID-19 pandemic.

#### WHAT ARE WE DOING TO ADDRESS THE POTENTIAL MEDICATION SHORTAGE?

1. We will temporarily only allow up to a **30-day supply on medications that are in short supply or anticipate to be in short supply and NO early refills.**

**Explanation:** Pharmaceutical wholesalers are allocating medication shipments to pharmacies based on historical usage in an effort to prevent long-term disruptions of supply chains. Therefore, in order to work within these allocation limits, we will implement these policies temporarily.

- It is important to note that the current supply chain is functioning under **NORMAL** conditions with the only major change being consumers' behavior. The issue with toilet paper supply is a good example of what we are attempting to prevent.
- We are aware that insurance companies are promoting early fills and 90 day supplies but this is without regards to the strain it will impose on the supply chain. Wholesalers have instructed us to act otherwise to ensure medication supply for as many patients as possible.

#### WHAT ARE WE DOING TO PREVENT THE SPREADING OF COVID-19?

1. All of our pharmacies will offer **curbside assistance**.
2. All of our pharmacies will continue to offer **home delivery** in Davis and Weber counties.
3. All our pharmacies will **remain walk-in open** to the public until the situation directs otherwise.

#### WHAT CAN YOU DO TO HELP US WITH OUR EFFORTS?

1. Please refrain from writing extra supplies or manipulating current dosages of medications for patients who are worried they will run out of supply.
  - This will only increase the chance of detrimental disruptions to the medication supply chain in our area.
2. Please transmit prescriptions electronically to the pharmacy whenever possible.
  - Instead of printed prescriptions to reduce touch points between patient and staff.

We want to **thank you** for the wonderful service you provide for the community and our mutual patients. These trying times put us at a crossroad of sorts and we desire to discover solutions together with you. We are here to help and be part of the overall healthcare team for our community.

Sincerely,  
Shawn A Spriggs, RPH  
Ann Lingard, PharmD  
Jordan Carver, PharmD  
Cody Hymas, PharmD  
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