

Tanner Clinic COVID-19 Protocol Update for Wednesday, April 15, 2020

Questions or Input – to Cayden, ext. 3826

4-15-2020 change summary:

1. Effective immediately, and upon UDOH recommendation, patients will now be screened for COVID-19 based on the following symptoms: cough, shortness of breath, fever, body aches, runny/stuffy nose, sore throat, or diarrhea. Note: **NO LONGER AND, BUT OR**. Screeners will continue asking patients if they have traveled outside the state in the last 2 weeks or had contact with anyone that has or is suspected to have the Corona Virus. [Please see attached updated door screener Flowchart.](#)
2. A workflow has been created to help providers follow-up with patients who have tested positive for COVID-19. [Please see attached Flowchart.](#)
3. Davis Hospital is now testing symptomatic (with updated criteria) patients for COVID-19 in their drive-through with/without an order. Wherever it makes sense, we still prefer to test our patients with OUR process so that results are automatic to our EMR and our patients are tracked by us.
4. Testing capacity – the state has produced “plenty” of COVID test kits. We are seeking out a “plentiful” level at the clinic as well. Especially with the expanded symptoms list, please no longer hesitate to order COVID testing for any symptomatic patient. [\(See attached UDOH guide received today for additional info\)](#)
5. The COVID Fact Sheet is now in the patient handouts section of EMR to be sent by portal if you wish

Patient Handouts/Instructions

[Allergy Handouts](#)

[CDC Sick w/ COVID Fact Sheet](#)

[Unlabeled Handouts](#)

[Diabetes & Statin Medications Handout](#)

[Generic Handouts](#)

[Bone Density Report Form](#)

[Insurance Referral Numbers](#)

6. Phenomenal efforts are being made by staff to reduce costs where it is applicable. Thank you. With reduced productivity, there is less work to do. **HOWEVER**, please be cautious in reducing staff that otherwise help produce revenue. We needn't do that.