

Symptoms or travel history outside Utah or contact with anyone that is suspected or confirmed to have COVID. All locations will also check temperatures of everyone entering the building to make sure their temperature is below 100° F. (see attached Screener Flowchart for details)

2. Telehealth reminders:

- a. Please make sure to notate that the visit was done via tele-health
- b. If you are doing Tele-Triage, please do not enter in the order for FLU or COVID. That will be done by the Respiratory UC provider. You are only referring them to the COVID testing site, not overseeing the process.
- c. If you are doing telehealth, please ensure that you've given your telehealth waiting room address to Susan Fowers and have talked with appointments to set your telehealth schedule.

**4-02-20 change summary:**

1. Changes are constant, the present is scary, the short-term future is unknown. We can only do what we know to do, and can do it better, together. Support each other. We WILL get through this!
2. Crisis counseling - Dr. Christiansen is available for one-session crisis counseling via doctor-referral only for either employees or current patients in crisis need. We also have Victoria Thompson, LCSW in Westside that wants to help.
3. TeleTriage changes - See attached letter and triage protocol that details changes to providers