

Tanner Clinic COVID-19 Protocol Update for Friday, April 6, 2020

For purposes of this communication, "COVID" is indicative of fever, cough, respiratory issues – along with, but less and less so, travel/contact history. At this point, COVID swab collections are still sent to an applicable lab for actual testing. Results now seen back in 2-3 days. Actual COVID testing not yet available at the clinic. Always exploring options for this to change.

**** Situation changes daily – Refer to this official communication before making any changes otherwise ****

Questions or Input – to Brandon, ext 7382

4-06-2020 change summary:

1. OCR Investigator Fraud Alert: Fraudulent individuals trying to acquire HIPAA related info. Please see attached image.
2. From Davis Hospital:
 - a. "This morning we will be reopening our drive thru testing center. While we have increased ability to run the test there is still a significant shortage of supplies needed to collect samples. We have set aside a significant number to be available for future use of Inpatients and the ER. The remainder of our supplies we intend to use to support the States effort in hope of reducing the spread of the virus. As we did previously we will require a prescription from a physician and request that they follow the CDC guidelines for testing."
3. Pediatrics Respiratory Urgent Care will now see patients in the Layton Respiratory Urgent Care location rather than Westside. This starts tonight at 4 PM. Their hours are M-F 4 PM – 8 PM and Saturday 9 AM – 4 PM.

4-03-2020 change summary:

1. The door screening protocol has been updated to require tele-triage visits for all patients with COVID Symptoms or travel history outside Utah or contact with anyone that is suspected or confirmed to have COVID. All locations will also check temperatures of everyone entering the building to make sure their temperature is below 100° F. (see attached Screener Flowchart for details)
2. Telehealth reminders:
 - a. Please make sure to notate that the visit was done via tele-health
 - b. If you are doing Tele-Triage, please do not enter in the order for FLU or COVID. That will be done by the Respiratory UC provider. You are only referring them to the COVID testing site, not overseeing the process.
 - c. If you are doing telehealth, please ensure that you've given your telehealth waiting room address to Susan Fowers and have talked with appointments to set your telehealth schedule.

4-02-20 change summary:

1. Changes are constant, the present is scary, the short-term future is unknown. We can only do what we know to do, and can do it better, together. Support each other. We WILL get through this!