

Positive COVID Test Workflow  
April 14, 2020

PHU Calls Patient to Deliver Results  
- Patient follows instructions from Health Department  
- [https://www.cdc.gov/coronavirus/2019-ncov/need-to-know-questions.html#faq-10](#)

Notify Health Department of COVID Results  
800-833-8388

Plan for PCR Follow-up Visit

Less than 14

14-29 days 14d

Greater than 14d

Telehealth Visit Between 2-3 Days with PHU  
Includes Referral to the PHU Services

Telehealth Visit Between 3-4 Days with PHU  
Includes Referral to the PHU Services

Send to Emergency Room

**For QICM and South County Health Department:**  
Patients with COVID-19 who have symptoms and were identified to care for themselves at home may discontinue isolation under the following conditions:  
- 14 days (7 days if receiving high quality care) since recovery defined as resolution of fever without the use of fever-reducing medications and  
- Improvement in respiratory symptoms (e.g., cough, shortness of breath), and  
- 14 days (7 days) since onset of symptoms (Pharyngitis)