

**Positive COVID Test Workflow**  
 April 14, 2020

**PHU Calls Patient to Deliver Results**

- Patient follows instructions from Health Department
- [https://www.alcantara.com/health-department/COVID-19-test-results-workflow-and-protocols/](#)

**Notify Health Department of COVID Results**  
 813-321-3333

**Plan for PHU Follow-up Visit**

PHU visit

PHU visit PHU

Emergency PHU

**Telehealth Visit Between  
 2-4 Days with PHU**  
 Includes Follow-up for 1  
 Scenario

**Telehealth Visit Between  
 5-8 Days with PHU**  
 Includes Follow-up for 2  
 Scenarios

**Send to Emergency Room**

**PHU, CDC, and South County Health Department**

Patients with COVID-19 who have symptoms and were identified as cases for themselves or for the household member under the following conditions:

- 10 days 1 day(s) from first onset of any newly defined pneumonia illness without the use of fever-reducing medications and
- Improvement in respiratory symptoms (e.g., cough, shortness of breath), and,
- 10 days 1 day from onset of any symptoms (Pharyngitis)