

Care Provider or backup

- Send Phreesia Link

pointment and if symptoms exist, offer a COVID televisit

- Screens for Symptoms

Reception

- Completes Check-In once patient completes Phreesia registration
- If patient hasn't completed 15 minutes prior to visit, call patient to help them complete

Provider

- Connects to patient via Telemedicine platform at scheduled time
- Triage Patient (*see Triage Slides*)
- Clinical assessment



COVID Tele-Triage Flowchart
April 2, 2020

To enter the building:

1. Patient must have an existing appointment *if* they have any symptoms of COVID and have been cleared by Tele-Triage provider

OR
2. Patient must not exhibit any COVID symptoms