

er or backup

- Send Phreesia Link



Reception

- Completes Check-In once patient completes Phreesia registration (Call if necessary)
- Sends Link if necessary



Tele-Triage Provider

- Connects to patient via Telemedicine platform at scheduled time
- Triage Patient (*see Triage Slides*)
- **Clinical assessment and enters doctor's order in med module**

- Schedule for future appointment and if symptoms exist, offer a COVID televisit



COVID Tele-Triage Flowchart

*April 9, 2020*



To enter the building:

1. Patient must have an existing appointment if they have any symptoms of COVID or contact or traveled outside Utah and have been cleared by Tele-Triage provider

OR

2. Patient must not exhibit any COVID symptoms or have had contact or travel