

Tanner Clinic COVID-19 Protocol Update for Friday, May 8, 2020

Questions or Input – to Cayden, ext. 3826

5-8-2020 change summary

1. All COVID-19 testing needs to be swabbed in the Respiratory Urgent Care. Please don't swab and send the sample down to the lab as it is causing difficulties in reporting and the overall process.
2. We now have rapid testing for COVID-19 but are only using them for healthcare workers due to limited supply. Please don't send patients down to get the rapid test as we don't have enough kits for them.
 - a. Any staff exhibiting symptoms:
 - i. Report the symptoms to their supervisor immediately
 - ii. Arrive at the Respiratory UC in Layton to receive the rapid test that should provide results in about 20-30 minutes (**Their COVID-19 test will be ordered by the Respiratory UC provider working.**)
 - iii. Upon receiving a negative result, the staff member will be allowed to return to work immediately.
3. Antibody testing for COVID-19 is also currently in process for any staff that would like to receive that test. Kathy Bennett is coordinating that testing as we can only send 25 samples a day. This is voluntary and may result in a charge to the staff depending on insurance. It is billed by Lab Corp. Please direct any questions to Kathy.
4. Updates and requests regarding pre-procedure COVID-19 testing at Davis Hospital. Please see attachment.

4-28-2020 change summary

1. Per new state ruling, **all providers, staff, and patients** must wear a mask when within 6 feet of anyone within the facilities. For best protection, any patient-facing staff, including reception, would be best to wear a mask at all times.
2. Davis Hospital and Intermountain Layton Hospital have sent us the policies for doing procedures within their facilities including testing for COVID. Please see attachments. There is also IHC FAQ link about procedures found on the Provider's Notes website
3. CDC has released ICD-10 codes for COVID related visits and testing. Please see attachment for details to ensure proper billing.

4-24-2020 change summary

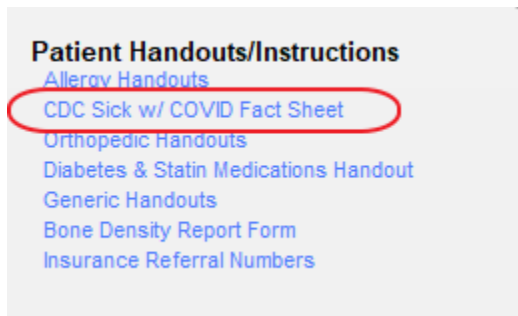
4. Elective surgeries and procedures are now able to be performed at hospitals, surgery centers as well as at Tanner Clinic. Providers are able to assess risk and essential/non-essential nature of surgical cases and schedule/perform accordingly. Please see documents sent on Wednesday for specifics on how to do so.
5. Staff may be tested for COVID-19 on a regular basis as the provider feels it necessary to maintain safe working conditions. You just need to enter an order for it in NextGen and work with the respiratory urgent care provider in Layton to get it done.
6. Updated Screener Flow Chart at all doors (**See attached**)
7. Starting today, per new state ruling, all staff must wear a mask when within 6 feet of anyone. For best protection, any patient-facing staff, including reception, would be best to wear a mask at all times.

4-21-2020 change summary:

1. As the process for screening patients now includes additional symptoms mentioned in the last update, there has been further clarification on who should be tested. Please see the attached Updates on Testing document.
2. The clinic has recently received information regarding the “Open Up America Again” directive. This is a 3-stage process that can be adapted by the state of Utah as needed. Please see the attached Guidelines For Opening Up America document or go to <https://coronavirus.utah.gov/utah-leads-together/> for more information.

4-15-2020 change summary:

1. Effective immediately, and upon UDOH recommendation, patients will now be screened for COVID-19 based on the following symptoms: cough, shortness of breath, fever, body aches, runny/stuffy nose, sore throat, or diarrhea. Note: NO LONGER AND, BUT OR. Screeners will continue asking patients if they have traveled outside the state in the last 2 weeks or had contact with anyone that has or is suspected to have the Corona Virus. Please see attached updated door screener Flowchart.
2. A workflow has been created to help providers follow-up with patients who have tested positive for COVID-19. Please see attached Flowchart.
3. Davis Hospital is now testing symptomatic (with updated criteria) patients for COVID-19 in their drive-through with/without an order. Wherever it makes sense, we still prefer to test our patients with OUR process so that results are automatic to our EMR and our patients are tracked by us.
4. Testing capacity – the state has produced “plenty” of COVID test kits. We are seeking out a “plentiful” level at the clinic as well. Especially with the expanded symptoms list, please no longer hesitate to order COVID testing for any symptomatic patient. (See attached UDOH guide received today for additional info)
5. The COVID Fact Sheet is now in the patient handouts section of EMR to be sent by portal if you wish



6. Phenomenal efforts are being made by staff to reduce costs where it is applicable. Thank you. With reduced productivity, there is less work to do. HOWEVER, please be cautious in reducing staff that otherwise help produce revenue. We needn't do that.

4-09-2020 change summary:

1. Please ensure that all patients with respiratory symptoms are seen in the Respiratory Urgent Care locations and that PPE is worn even if patients tell you they have tested negative for COVID-19.
2. Westside will no longer be providing Respiratory UC. All will be done in Layton until further notice due to PPE preservation and reduced volumes in car testing and respiratory clinic.

- 3. All COVID testing will be ordered by tele-triage provider and no longer by the respiratory UC provider. Flu tests if needed will also be ordered by Tele-triage provider. Please see attached updated Flowcharts**
 - a. We will no longer do Flu tests on all patients being tested for COVID unless ordered by tele-triage provider