

Tanner Clinic COVID-19 Update for Thursday, June 4, 2020

Questions or Input – to Cayden, ext. 3826

6-4-2020

1. **COVID Ordering:** When ordering a COVID test, providers should create a Dr order in the Med Module in NextGen prior to the patient arriving for testing at the Respiratory Urgent Care. Please notate on the order in the med module if a rapid test is required (results in 15 minutes) or if a normal test will do. Do not order through the lab routing slip.

5-26-2020

1. We are seeing a number of patients sent to the respiratory clinic for COVID testing without proper documentation and orders for COVID. Please ensure that the documentation and order is entered before the patient arrives to the clinic. This will reduce confusion for the staff and the patient and ensure a timely patient experience with the testing.
2. Seems there are a number of patients being sent to IHC for COVID testing. Please be aware that our COVID testing is not only resulted as quickly but also places the result directly into NextGen for easy reference.
3. We now offer COVID IgA and IgG antibody testing for those within the guidelines below. Please order the test and draw the blood according to the Lab Menu which can be found on the URTC under the “Other” > “Lab” > “Lab Menu” (Page 17 of the PDF under SARS-COV-2 IgA or IgG):
 - a. Persons with undiagnosed lower respiratory tract infection since the pandemic began (around February)
 - b. Persons with a known exposure to COVID, but who were asymptomatic, or had very mild symptoms and were not tested by PCR
 - c. Persons with compatible symptoms with COVID, but who were negative by PCR.
 - d. Health care workers/first-responders who have been in high risk situations.
4. We are currently working on a solution to allow patients to wait for their appointment in their car rather than gather in a waiting room utilizing a two way texting feature that Phreesia now offers. It is being piloted in a few locations and may be rolled out to other locations in the near future.

5-8-2020 change summary

1. All COVID-19 testing needs to be swabbed in the Respiratory Urgent Care. Please don't swab and send the sample down to the lab as it is causing difficulties in reporting and the overall process.
2. We now have rapid testing for COVID-19 but are only using them for healthcare workers due to limited supply. Please don't send patients down to get the rapid test as we don't have enough kits for them.
 - a. Any staff exhibiting symptoms:
 - i. Report the symptoms to their supervisor immediately
 - ii. Arrive at the Respiratory UC in Layton to receive the rapid test that should provide results in about 20-30 minutes (**Their COVID-19 test will be ordered by the Respiratory UC provider working.**)
 - iii. Upon receiving a negative result, the staff member will be allowed to return to work immediately.
3. Antibody testing for COVID-19 is also currently in process for any staff that would like to receive that test. Kathy Bennett is coordinating that testing as we can only send 25 samples a day. This is voluntary and may result in a charge to the staff depending on insurance. It is billed by Lab Corp. Please direct any questions to Kathy.
4. Updates and requests regarding pre-procedure COVID-19 testing at Davis Hospital. Please see attachment.