

Non-Minutes of the Halted Weekly Provider Luncheon Meeting
Non-Held: Monday, July 27th, 2020
(Per COVID-19 group gatherings restriction)

Note: While we have NOT been gathering for Monday meetings and therefore getting information out only as-needed, there is a sense of non-connection. To resolve that, Monday meeting 'non-minutes' will go out weekly with whatever items there are to communicate.

1. **DME** – Beginning with the Ortho department, we established over a year ago a DME tracking/billing/compliance process using iPads. It has worked very well in tracking inventory, getting required patient signatures, issuing DME and billing it out accurately. This is just now gaining wings in the Satellites as well. Coupled with Lisa Butler managing the program and working as the “fitter” in Layton and training others in Satellites, it is accomplishing its original intentions. **Now to sharpen the saw.** The holes in the system are when DME is issued without going through the iPad to do it so we lose all the benefits or when DME is improperly fitted and patient is issued another item and first one is wasted or when patient is sent outside of Tanner for DME that they could get inside of Tanner. To curb all of these scenarios, we encourage full use of the iPad as outlined for issuing DME, retaining patient business inside the clinic for DME and open communication back to Lisa or Admin for ideas on improving the process. Thank you.
2. **Davis Hospital COVID Testing** – Kaelynn Facer from DHMC would like to relay the following information to all providers – (Note: We always encourage Tanner providers to promote Tanner testing, but pass this information along as a good hospital partner for instances that need it.)
 1. Davis Hospital is continuing to provide COVID – 19 testing at Davis Testing for those who have a PHYSICIAN ORDER.
 2. The COVID–19 Testing Tent is located in the northeast parking lot behind the hospital. There are signs throughout our parking lots and driveways directing people to the east side of the hospital and around to the Testing Tent. Patients can stay in their vehicles to be tested.
 3. There is a Screening Tent outside the ER, as well as screening conducted at the main entrance. Patients coming for COVID -19 testing should NOT go to the Screening Tent or hospital main entrance. We have had several patients with symptoms come to the Screening Tent for testing.
 4. Patients should not come to the ER for COVID-19 testing.
 5. Testing hours are M-F 9am-3pm. Turnaround time is approximately 4 days.
3. **Tanner Clinic COVID Testing Reminder – (See attached)**
 1. No physician order needed for Regular send-out testing. Turnaround time +/- 5 days
 2. Physician order needed for Rapid testing. The COVID Clinic physicians now require all Rapid COVID tests orders to include the justification for the rapid test or the test will be sent out as a Regular COVID test. Please see attached COVID test order workflow (released July 8) for reasons it is appropriate to order Rapid COVID tests for patients and include reason in ‘Reason’ or ‘Notes’ field so we can track usage.
 3. Testing done at both Layton and Westside. Marked parking stalls for in-car testing.
 4. Testing available Monday-Friday 9-9, Saturdays 9-5.
4. **Lab Batch Shortages** – Please see attached memo regarding Vaginal Panel, Group B Strep and STD lab testing supplies shortages and related results delays.