

Patient Calls Tanner Clinic COVID Hotline after arrival at Layton or Westside for car testing

COVID Hotline

Q: Have you spoken with a tele-triage provider today and did they prescribe COVID testing?

COVID Hotline

Q: Do you need testing for:

- Pre or post travel?
- Recent contact with a known positive COVID patient including an order from the health department?
- Travel or contact must have occurred at least 5 days prior to testing for COVID

All new patients need a visit with a tele-provider for any COVID testing

No

Yes

No

Yes

Set up Tele-Triage visit with PCP who will order COVID test in med module

COVID Hotline

Set up appointment for testing visit on COVID schedule for appropriate site (Westside or Layton).

Notate the following information in the description and details of visit:

- Reason for COVID test
- Vehicle make
- Vehicle model
- Vehicle color
- Stall number/location
- If contact tracing from county, include reference number

Check patient in and print fee slip to printer of COVID Clinic at location in which the patient has arrived.



COVID Testing Protocol

July 8, 2020

MA Responsibilities

- Verify and enter orders if needed for COVID-19 test in med module
- Administer swabs for COVID testing
- Notify patient of appropriate timeline depending on type of COVID test.
- Provide patient COVID information hand out
- Send patient home to quarantine until they receive test results and further instruction.
- If rapid, enter results in a nurse note and notify patient of results
- **MA's—please see detailed flow for more info on testing and results located in the COVID clinic**

COVID Provider Responsibilities

- Clinical intervention after physical assessment if necessary