

Non-Minutes of the Halted Weekly Provider Luncheon Meeting
Non-Held: Monday, September 28th, 2020
(Per COVID-19 group gatherings restriction)

Note: While we have NOT been gathering for Monday meetings and therefore getting information out only as-needed, there is a sense of non-connection. To resolve that, Monday meeting ‘non-minutes’ will go out weekly with whatever items there are to communicate.

1. **Missing/Incomplete Orders** - Lab has struggled of late with missing/incomplete orders. A policy was implemented in August 2018 to try and improve this. That policy is attached and is also available for reference on the URTC. This affects us from a compliance standpoint. To prevent the lab from having to turn patients away due to incomplete or nonexistent orders, please make sure all lab orders are complete. Lab staff will be watching for this. For POC tests, such as COVID, if there is not a completed order, they technically should not be processed. If you have any questions, contact Allison ext. 3322, Ryan ext 3050, or Joyce ext. 5519. Thanks for all your help making sure the lab is in compliance and our patients are taken care of!
2. **UHIN Delay in Data** - Effective at 7:00 PM MDT on September 30th, UHIN will experience a temporary delay in receiving data from Steward Health Care as they migrate to a new EHR. The delay in receiving new information should conclude by 12:00 PM MDT on October 1st. The Steward Health Care facilities affected are: Davis Medical Center, Jordan Valley Medical Center, Jordan Valley Medical Center West Campus, Mountain Point Medical Center and Salt Lake Regional Medical Center.

Note: All patients who are currently admitted to one of the affected facilities will be discharged from the current EHR and re-admitted with an admit date of 10/01/2020 in the new EHR.

3. **Let’s Start Doing Monday Meetings Again** – Starting Monday, October 19th, we want to connect again – at least to the extent possible – in weekly Monday provider meetings. Due to room size, the “extent possible” limits us to about 20 attendees. That is about half of what we were accustomed to before, but is better than nothing. We suffer from not uniting more and hope this starts to help fill that void. The ‘how’ and ‘who’ of the 20 that can attend is being detailed and will come out soon, but we wanted to get the thought out now. Looking forward to being together again.