

Non-Minutes of the Halted Weekly Provider Luncheon Meeting
Non-Held: Monday, October 12th, 2020
(Per COVID-19 group gatherings restriction)

Note: While we have NOT been gathering for Monday meetings and therefore getting information out only as-needed, there is a sense of non-connection. To resolve that, Monday meeting ‘non-minutes’ will go out weekly with whatever items there are to communicate.

1. Upcoming NextGen Upgrade – Below are some steps that need to be taken before the NextGen upgrade happens on October 31st.

- Because templates and documents will be changing with the upgrade, providers will need to complete notes prior to the upgrade as they may not generate properly from the 8.4 version of the templates/documents to the 8.4.4 templates/documents.
- With changes to SureScripts in this upgrade, it is very important that all eRx refill requests are processed by October 30.
- This information will be given to clinical services supervisors to discuss with their offices as well.

2. Testing the New Upgrade – Our EMR Department has given the following direction for testing out the new upgrade:

- You can access the test system by going to Remote Desktop Connection on your computer. Type in RDPNG for the computer to connect to and use your Windows login user name/password. One thing that will be different with our test system is the user name/password. There is a new box under the user name and password field. Click on the box and select the ‘Windows Integrated’. This will allow you to login with your Windows credentials. NOTE: This is only available on our test system and is NOT a new feature being released into production.

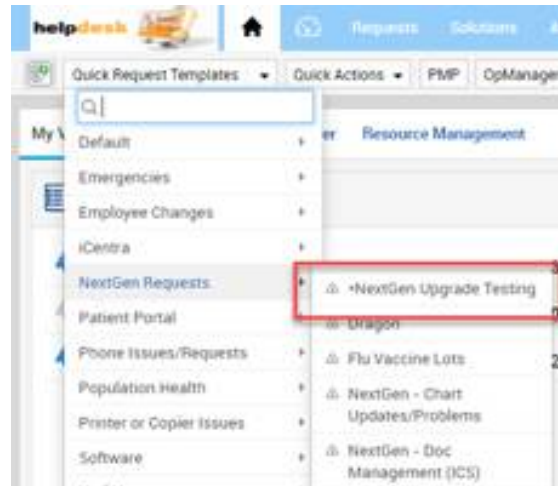


A couple things to note:

- Historical data is in the template but you will not be able to open any past documents. This is for the test system only. When we update production, all past documents will show just fine.

- The test system is a little slower than our production system.
- What happens in test, stays in test. Any changes made to data in the test system will not impact any data in our production system. So don't be afraid to do what you need to do on 'real' patients.
- There are no interfaces in test, so orders, prescriptions, etc. will not be sent and will show as such. This is normal.

If you find any problems, please open a help desk ticket explaining the issue with as much detail as you can for us to try to reproduce the issue. A new help ticket template has been created specifically for this.



3. **Delay in Monday Lunch Meeting Start-up** – With the new public health order restricting gatherings to 10 people or less, we will delay the start-up of Monday meetings again. We will revisit once the order expires the first of November. Thanks for your patience!
4. **Masks Requirements** – Where we have previously '*recommended*' mask-wearing, it will now be '*required*' to enter the clinics. We will not ask our screeners to be the enforcers, but rather, if there is pushback, we will defer to the providers' offices to handle the patients who refuse to wear one.