

Non-Minutes of the Halted Weekly Provider Luncheon Meeting
Non-Held: Monday, October 26th, 2020
(Per COVID-19 group gatherings restriction)

Note: While we have NOT been gathering for Monday meetings and therefore getting information out only as-needed, there is a sense of non-connection. To resolve that, Monday meeting 'non-minutes' will go out weekly with whatever items there are to communicate.

1. **NO COVID Clinic on Saturday, October 31st** – Layton and Westside clinics are open for Urgent Care but computers will be down (read-only) due to NextGen Upgrade this weekend. Hence – we will NOT HAVE OUR USUAL COVID TESTING on Saturday. Website, phone messaging, sign modifications will all indicate such. Provides are asked to be sure not to tell patients they can get COVID tests that day.
2. **NextGen Upgrade** – Just a reminder that there will be a NextGen Update beginning on Friday, October 30th, after the clinic closes. The upgrade will start about 11 pm and should be complete before the clinic opens Monday morning. Please refer to last week's minutes for some steps that need to be taken before the upgrade, one of which is to **be sure to complete before Friday evening any visit documentation that is already started**. Else, items may not map correctly from the current version to the new version.
3. **Compliance Testing Reminder** – It is once again that time of year to hop online and complete the HIPAA/OSHA/etc training that is required of all clinic providers and staff. Instructions on how to access that training are attached. Please call Ann in Administration if you have any questions.
4. **'Alexa/Google Home Devices** – There has been some question on whether or not these are allowed in provider offices. Please read below the minutes from the November 26th, 2018 Monday Meeting for further clarification:

Amazon Echo Dots/Google Home Mini and HIPAA – Many physicians and healthcare professionals use these for playing music, note taking, web research, or trying to access medical information. Doctors may not realize that **these devices are not HIPAA compliant** and are connected (in most cases) to their personal Amazon or Google accounts. A patient sitting in the exam room could potentially ask Google or Alexa:

- what's on the providers personal schedule,
- play their messages,
- check their notifications,
- drop in on one of their contacts,
- intercom with another echo in another exam room,
- make a call (which would show the Dr's caller ID),
- add something to their calendar,
- setup a timer,
- setup a list,
- make a purchase

Many of these ‘skills’ may be disabled, like making purchases, but then again, maybe they aren’t. The devices are listening 24/7 and recording audio and then purging it until it hears the ‘wake’ word. Mute is good, but easily unmuted. **Please don’t use them in a patient setting. Create a different way for playing music.**

- 5. E-Prescribing Controlled Substances** – Just a reminder that as of today, **Electronic Prescriptions for Controlled Substances (EPCS) will be mandatory for Medicare Part D on 1/1/2021** as part of the SUPPORT Act Opioid Abuse legislation. Earlier this year, the Centers for Medicare and Medicaid Services (CMS) issued a proposed rule and requested feedback primarily from prescribers on the possibility of delaying the Part D EPCS mandate; however, a final decision is not expected until December 2020. At this time, we are reminding clients of this deadline and recommending all clients who prescribe controlled substances for Medicare Part D beneficiaries take steps to ensure EPCS is implemented prior to 1/1/2021.