



Our NextGen upgrade this weekend is fast approaching. Reminders:

- NextGen will be down (inaccessible onsite or remotely) from about 10 pm Friday to later Sunday afternoon (hopefully). We've learned that an early start, sacrificing Saturday access, helps prevent a late end, possibly sacrificing Monday access.
- Read-only access will be provided to those working Urgent Care on Saturday
- **For those on-call who might need access, your Citrix login will be directed to read-only as well. You will see the following logo:**



- For any patient **note already started** be sure to complete it before Friday 10 pm. Else, parts of the note may be re-directed into new fields with the upgrade
- All providers will receive a text sometime Sunday afternoon when the system is back up and accessible, in the event you want to get back on before Monday morning
- Refer to URTC posts over the past couple of weeks highlighting training points for the upgrade
- Have patience in the process. Every precaution and preparation has been made, but some things can't be known until after the upgrade and we are fully back in production