

November 9, 2020



Dear Tanner Clinic Medicare Patient,

We enjoy being your clinic and seeing you as a patient. Thank you for your trust in us. We hope we never violate that trust and always give you the best medical service possible.

First, you are receiving this letter because our records indicate you haven't come in yet this year for your Annual Wellness Visit. The world of medicine is getting more and more patient-centered. That is a good thing. In many respects, Medicare leads out on that front by providing benefits to you to keep you as healthy as possible and at the same time reduce the overall costs of healthcare. One of those benefits is the Annual Wellness Visit (AWV) that they ask you to get each year from your primary care doctor. That visit is a \$0 copay visit and is intended for your doctor to review your health status through a series of questions he will ask you. He will establish, or confirm, a care plan that meets your individual needs. Medicare finds that by paying for this visit, it keeps patients healthier and out of the hospital more.

So, if you haven't already gotten your AWV for the year from your doctor, please call our appointment line at 801 773-4865 and ask to schedule your "Medicare Annual Wellness exam" with your primary care doctor. He/She would really like to see you. You may have already done it this year and/or received calls from us to remind you to schedule it. Even if you feel totally healthy, it is still important to come in for this visit. It has to be at least 11 months from the time you got it last year, but we can help determine that with you when you call. To help out even more, we will give you a \$10 gas card for making the trip if your visit occurs before the end of the year!

Please be aware that on occasion during your AWV, you and the doctor may want to accomplish other exams or medication renewals or review other concerns. We are happy to do it, time permitting, while you are already here and will bill that out to your insurance as a separate visit which is subject to the normal co-pay you would pay if you were to come in separately for it. But at least you are doing two visits with one trip!

Second, part of the ability for a clinic such as Tanner Clinic to offer Annual Wellness Visits (AWV) and monitor your overall health is to do so as part of an Accountable Care Organization (ACO). To that end, Tanner Clinic is part of the "Aledade" ACO that assists with keeping you healthy as stated above. Aledade is not an insurance company. They simply work with us and your insurance, Medicare, to accomplish the myriad of steps appropriate to manage the health of our Medicare patient population. Attached you will find the notice from Medicare that we are required to send you that describes what an ACO is and your rights within that ACO.

And lastly, when you find you are in emergent need of medical care, please remember we have daytime walk-in Urgent Care services at all of our clinic locations (Layton, East Layton, Roy, Clinton, Syracuse, Kaysville) to take care of you when your need isn't life-threatening and doesn't require the expense or extent of a hospital emergency room. That Urgent Care service is also available at some of our locations (Layton, Clinton) in the evenings and on Saturdays. Before going to the emergency room, consider our ability to service you much more quickly and cost-effectively.

Let's work together to keep you healthy and home and out of the hospital or emergency room. Schedule your AWV today. Please bring a copy of this letter to redeem your gas card.

Happy Holidays. Stay Safe.

Tanner Clinic

(For any questions about any of the above, please reach out to our staff at 801 773-4840)

801-773-4840
www.tannerclinic.com