

Non-Minutes of the Halted Weekly Provider Luncheon Meeting
Non-Held: Monday, December 14th, 2020
(Per COVID-19 group gatherings restriction)

Note: While we have NOT been gathering for Monday meetings and therefore getting information out only as-needed, there is a sense of non-connection. To resolve that, Monday meeting ‘non-minutes’ will go out weekly with whatever items there are to communicate.

- 1. “Telephone Only” CPT Codes** – While all insurances have stepped up this COVID season to pay more for televisits with patients, there is a distinction to be made on what TYPE of televisit. TeleVIDEO (DoxyMe, etc) visits are billable and payable the same as regular office visit E&M codes, for the most part. TelePHONE-only visits also have increased payments associated with them but must be billed with their own CPT codes – 1 of 3. See below.

Phone only			Office/televideo visit	
99441	5-10 min	\$ 44	99212	\$ 44
99442	11-20 min	\$ 72	99213	\$ 73
99443	21-30 min	\$ 106	99214	\$ 106

Payment is based on time spent and is comparable to a regular office visit. When a TeleVIDEO call is just not possible with some patients, go ahead and use the TELEPHONE codes and feel confident that reimbursement, for now, is about the same. Document correctly in your notes which method of visit it was. Attached is a re-send of what came out in August about the how-to on billing Televisit codes.

- 2. E & M Coding Changes** - E&M coding and documentation changes become effective 1-1-21. While similar, there are significant enough changes that each provider will want to read through the attached. Attached are some ‘best reads’ to get ready for this change.

Also, there will be a CME class on this subject Friday, December 18th, held virtually, at 7:00 a.m. for those who are interested in taking the course for CME credit. Click [here](#) for registration link. A second session will be held on December 22 at 4:30 p.m. Click [here](#) to register for that session. Additionally, it will be recorded and available to anyone that cannot make one of these times. Our Tanner Clinic coding and training teams will be out and about on this throughout the coming weeks and is always available for questions.

- 3. NextGen’s new Patient Portal** – Move to new portal began last Friday. Will take about a week to get all patients notified. “Old” portal continues for now. Since Friday, we have had over 4000 patient sign up for the new portal. We are just over 5000 portal users as of this morning with 42 thousand of the 126,000 invites to be sent.
- 4. New Lab Test Available Soon** – Please see the attached memo from Allison Shaw regarding new BD Max Vaginal Tests going live at the end of the month.