

**Weekly Provider Luncheon Meeting**

**Monday, March 1st, 2021**

*Held Virtually 1:15 PM – 1:45 PM*

Conducting: Dr. Meek

Attending \_\_ providers

Meeting Recording can be found on the Physician's Notes Website:

<https://tannerclinic.com/provider-updates/> (Password: Update)

- 1. Mobile NextGen Presentation** – Dr Tyler Dixon. Due to increasing time spent in the EMR by providers, Dr. Dixon was asked to present on NextGen mobile which is an application that helps him get his notes done more efficiently and reduce the time he spends at his desk in the EMR. Dr. Dixon uses the NextGen Mobile application for his dictation as he's seeing patients in the exam room. He has been using this application for about 3-4 months and pays \$100/month for increased functionality. It has excellent voice recognition, and he feels it is much better than Dragon. If you would like to know more about this application in efforts to reduce the time you spend in NextGen, please see Mike Millerberg (ext. 7405)
- 2. Referrals** – PCPs have proposed the need for a more streamlined and patient-centered internal referral process. Input from Specialist department heads on that process is wrapping up. So far, all Specialists have given it a thumbs up. The process: the PCP will send the referral via the referral template, the Scheduling department receives that referral and reaches out to schedule the patient, a note is sent back to the PCP that the patient is scheduled and an indication to the Specialist that the patient is a referral, Specialist is given an option to 'reply back' to PCP when patient is seen so PCP can check notes and follow-up with patient. This process eliminates the need for either the patient or the Specialist office to schedule the appointment and provides a feedback loop that is so appreciated by the PCP. Communication, including needed overview training, will accompany the soon-upcoming launch of this change.